



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators





Neath Port Talbot Council






Appendix 1 - Partnerships & Community Cohesion Performance Indicators - Quarter 1 ( 1st April - 30th June) 2021/22



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## How will we know we are making a difference (01/04/2021 to 30/06/2021)?

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
<b>Organisation</b>					
CP/034 - Percentage of incidents of domestic abuse where people are repeat victims - Independent Domestic Violence Advisor (IDVA) Service - highest risk victims	42.57		35.20	32.00	 Red
<p>During the COVID-19 pandemic there was a significant increase in disclosures of domestic abuse across all services, and this was widely anticipated. Many of our repeat victims were not in contact during this time, however repeat victims accessing the service have now increased. The IDVA service continue to work from home which has not impacted on service delivery, but has in fact allowed for better engagement with victims.</p> <p>No data collected for quarter 1 2020/21 due to COVID-19.</p>					
CP/115 - % of children that have received the Healthy Relationship lesson to address violence against women, domestic abuse and sexual violence (VAWDAYS)				0.00	 NA
<p>New indicator for 2021/22. At present we are experiencing difficulties with the data and that meaningful targets are difficult to set. This KPI is no-longer meaningful in its current form. The Violence Against Women Domestic Abuse and Sexual Violence Leadership Group continues to oversee the NPT Healthy Relationships for Stronger Communities Strategy which was revised during 2020. The delivery of Healthy Relationship lessons in all schools remains a key priority area. The Relationship and Sexuality Education Group has the responsibility for the development and implementation of this lesson, and this group are directly accountable to the Leadership Group. Good progress has been made with 1352 pupils receiving the lesson since the start of the programme in Jan 2020 to end June 2021. Due to Covid and funding issues the programme has been temporary suspended.</p>					
PI/153 - Number of referrals of high risk victims to the IDVA (Independent Domestic Violence Advisor) service	101.00		125.00	113.00	 Red
<p>During the covid-19 pandemic there was a significant increase in disclosures of domestic abuse across all services, and this was widely anticipated. The IDVA service saw a sharp increase of high risk referrals and this level of demand continued for some months. Cases were having to be kept open far longer than usual as housing allocations were paused and courts were closed. This created a much larger than usual caseload for the service. In December 2020, 2 additional IDVA's were appointed with Welsh Government funding on an 18 month basis. The IDVA service continue to work from home, which has not effected service delivery. Engagement levels have increased. Court hearings and housing allocations have now restarted, meaning the full support service can be delivered.</p>					
PI/154 - Number of new members to Paws on Patrol	48.00	0.00	132.00	25.00	 Green
<p>Paws on Patrol is a Community Safety initiative, which asks members of the public to be the eyes and ears in their community whilst they're out walking their dog. We encourage residents to report what they see through to the right channels. Upon signing up, members get a free welcome pack and a bimonthly newsletter. The team regularly host engagement events in various areas of the borough, to promote the scheme but also to engage with existing members about key Community Safety related information. Due to the Covid-19 pandemic all engagement events were cancelled, but they resumed during Q1. The total number of members to the scheme is now 1100. During the pandemic, the scheme responded to the growing concerns of dog thefts, by offering free dog theft prevention packs to all members, these were very well received. The scheme now has a social media presence and this has really helped to see a very sharp increase of members in Q1, far exceeding the target.</p>					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/466 - Percentage of children and young people who have participated in a suitable programme that addresses VAWDASV	49.39			45.00	 NA
This years Crucial Crew event has had to be cancelled for the 2nd year running, due to the Covid-19 pandemic and restrictions. A virtual Crucial Crew video has been developed and published on the Hwb network for schools. We hope to resume Crucial Crew in 2022, with the support of many partner agencies.					
PI/467 - Percentage of year 6 children and young people who have participated in a suitable programme to address cyber-crime	98.79		0.00	98.00	 Red
This years Crucial Crew event has had to be cancelled for the 2nd year running, due to the Covid-19 pandemic and restrictions. A virtual Crucial Crew video has been developed and published on the Hwb network for schools. We hope to resume Crucial Crew in 2022, with the support of many partner agencies.					
PI/482 - Number of monitoring visits undertaken to APB (Area Planning Board) commissioned substance misuse service	0.00		18.00	17.00	 Green
One service is being part funded by project ADDER (Addiction, Diversion, Disruption, Enforcement and Recovery - Office of the Police and Crime Commissioner) but the APB team (Area Planning Board Commissioning Team) is retaining a stake in the service as SMAF (Substance Misuse Action Fund - Welsh Government Funding) will kick in once the ADDER funding runs out towards the end of the year.					
PI/483 - Number of agreed service outcomes achieved in APB commissioned substance misuse services			14.00	17.00	 Red
<p>3 services are under performing:</p> <ul style="list-style-type: none"> <li>• CDAT (Community Drug and Alcohol Team) Swansea; CDAT NPT: both have waiting lists so Individuals are unable to access the support that they need. This is being address with the Health Board, who are awaiting the outcome of their internal review.</li> <li>• Plattform Counselling service: this is currently not being delivered due to redundancies made as a result of funding changes. They are currently going through a second attempt to recruit to the vacant 22 hour Counselling post.</li> </ul>					
PI/484 - Percentage of non-fatal over-doses notified through the protocol that received appropriate advice and or other intervention	7.00		83.00	50.00	 Green
<p>NPT figures for quarter 1.</p> <p>Non-fatal overdoses -these are cases where the overdose has been confirmed.</p> <p>There were 18 cases, 7 from PT and 11 from Neath.</p> <p>Out of those cases 15 received an intervention or advice which is 83%.</p> <p>Youngest person was 17 and oldest was 55. Street benzos (Benzodiazepines) were mentioned 9 times in the overdose and heroin 6 times. 8 cases were poly drug use.</p>					